

# Group Classes

## Terms & Conditions

### OUR FEES:

#### **Payment of Fees**

- Invoices for the following term fees are issued at the completion of each term with fees payable within 14 days or upon joining if the term has already commenced.
- Payment can be made by way of cash, cheque, VISA card, MasterCard, EFTpos or direct deposit into our bank account.
- Casual members are required to pay for either a 5 or 10 session pass prior to attending any classes.

### OUR FEES:

#### **Membership Fees**

- Adult Fees - Applies to members working full time or part time.
- Concession Fees - Applies to Healthcare card holders, Senior card holders, pensioners, Fulltime students (high school & tertiary), all Rowing Club affiliated members

#### **Member & NON member fees**

- TERM members are eligible for member rates only on casual passes.

### OUR TERM & CASUAL MEMBERSHIPS:

#### **Term Members (10/12 week term)**

- Attends ERGfit on a term-by-term basis.
- Permanently books a seat in a particular class for the duration of the term. (eg. Attends every Tuesday night at 7pm for the 10 weeks).
- Term members are required to pay for the term up-front.
- Can also purchase casual passes to do additional training sessions.
- There are NO refunds for term fees once the term has commenced.

#### **Casual Pass holders**

- Can attend classes anytime throughout the term & during school holidays.
- Have the option of purchasing either a 5 or 10 session pass.
- Need to present their 5 or 10 session pass to reception prior to attending their class to be stamped.
- Must phone or email to reserve a seat as places are limited
- Arriving without a booking will not guarantee you a place.
- Term members are entitled to the MEMBER rate for casual passes
- All other participants are required to pay the NON member rate

#### **Unlimited Sessions**

- When members purchase "Unlimited" sessions, they are welcome to participate in as many classes as they like
- Upon commencement of the term, members are required to select the classes they wish to participate in.
- They are also entitled to participate in ERGfit classes during the School Holidays – casual

classes at no additional cost. Bookings are essential.

- Members who "No Show" (fail to arrive or fail to cancel) for 3 or more consecutive sessions will be notified & removed from that particular class.

### OUR CLASSES: CANCELLATIONS & CATCH UPS

#### **Cancellations to classes**

Regardless of your booking (term member or casual) it is the members' responsibility to:

- Notify ERGfit at least 1 hour before your class when you are not able to attend either by phone or SMS Tamara on 0407 802 686 or email [info@ergfit.com.au](mailto:info@ergfit.com.au)
- To attend all sessions that have been booked for that term or school holiday period.
- Failure to do so will result in future bookings jeopardized.

#### **Non attendance to classes (No Shows)**

- Should members fail to arrive to their scheduled class or fail to notify ERGfit of their unavailability at least 1 hour prior to their scheduled class, they forfeit (lose) this class. A 'catch up' class is not available to "no shows".

#### **Catch Up Classes for classes missed during the term**

- Available to members that notify ERGfit in advance that they are unable to attend their scheduled class
- Arriving without a booking will not guarantee you a place, bookings are essential as places are limited
- To be done during the current term. They are NOT available after the conclusion of the term, transferable to future terms or during school holidays.
- If you "no show" for a scheduled catch up class that you have booked, you will forfeit (lose) that class.

#### **ERGfit Special Events**

- Throughout the year, ERGfit offers Special events which are open to ERGfit members and the public. They are run separate to the group fitness timetable and are at an additional cost. Events include: ½ marathons, ROW 4 the Kids, 60 mins of Madness, Indoor racing series, VIC indoor rowing championships. Bookings are essential for these events.

#### **Other Services & Facilities:**

- Personal coaching sessions, fitness assessments & skinfold testing's, home programs also available.

#### **Minimum Age for Group Fitness Classes**

- Minimum age for members is 13 years.